

## **Vivekananda Mahavidyalaya Burdwan Student Satisfaction Survey Analysis Report – 2018- 2019**

### **Student Satisfaction Survey:**

Self-assessment of the teachers, as well as the institution, is very important for strengthening the teaching-learning process. Student satisfaction survey or student feedback is an indispensable part of the self-assessment of the teachers and institution. It helps the teachers and authority to understand the problems of the teaching-learning process and to know the valuable opinion and suggestions of the students. For the betterment of the teacher-learning process, effective student feedback is required at least once in every academic session. Considering the importance of student feedback, Vivekananda Mahavidyalaya (Burdwan) framed a well-structured questionnaire consisting of 10 closed-ended questions and 1 open-ended question for the academic session 2018-2019. The students were the only respondents to the survey.

### **Objectives of the survey:**

The main objective of the survey was to provide the students a platform to share their opinions and perceptions concerning the teaching-learning process and to offer them a forum for healthy interactions with the teachers and the authority regarding the weaker and substantial areas of the learning environment.

### **Methodology of the survey:**

Students' satisfaction surveys or feedback has been done department wise through offline mode. 10 closed-ended questions and one open-ended question for knowing opinions and suggestions from them are framed and given in printed form and collected department-wise. The same was evaluated by the respective Departments. 250 students of the institute have responded to this survey.

### **Focus Area:**

The survey focuses on the following areas:

- Curricular Aspects;
- Teaching-Learning and Evaluation;
- Communication Mechanism;
- Institutional Infrastructure towards ICT;

