# Vivekananda Mahavidyalaya Burdwan Student Satisfaction Survey Analysis Report – 2018-2019

# **Student Satisfaction Survey:**

Self-assessment of the teachers, as well as the institution, is very important for strengthening the teaching-learning process. Student satisfaction survey or student feedback is an indispensable part of the self-assessment of the teachers and institution. It helps the teachers and authority to understand the problems of the teaching-learning process and to know the valuable opinion and suggestions of the students. For the betterment of the teacher-learning process, effective student feedback is required at least once in every academic session. Considering the importance of student feedback, Vivekananda Mahavidyalaya (Burdwan) framed a well-structured questionnaire consisting of 10 closed-ended questions and 1 open-ended question for the academic session 2018-2019. The students were the only respondents to the survey.

#### Objectives of the survey:

The main objective of the survey was to provide the students a platform to share their opinions and perceptions concerning the teaching-learning process and to offer them a forum for healthy interactions with the teachers and the authority regarding the weaker and substantial areas of the learning environment.

#### Methodology of the survey:

Students' satisfaction surveys or feedback has been done department wise through offline mode. 10 closed- ended questions and one open-ended question for knowing opinions and suggestions from them are framed and given in printed form and collected department-wise. The same was evaluated by the respective Departments. 250 students of the institute have responded to this survey.

## **Focus Area:**

The survey focuses on the following areas:

- Curricular Aspects;
- Teaching-Learning and Evaluation;
- Communication Mechanism;
- Institutional Infrastructure towards ICT;

- Student Support;
- Extracurricular Activities;
- Institutional Values and Best Practices;
- Administration;
- Students' opinions and suggestions.

### Suggestions from the students:

Intending to know the students' observations, suggestions and opinions, one open-ended question had been set in the survey form. A number of students have ventilated their experiences, suggestions for the betterment of the teaching-learning process in the future. A large number of students have appreciated the CBCS system, but they have also pointed out the difficulties faced by them due to insufficient faculties in humanities departments and number of instruments in science departments. More emphasize is given on practical in science based subjects that needed a lot of new instruments. Computer programming is introduced in almost all science based subjects (both honours and general) that necessitates to build a computer general lab for those all. Some of the students have pointed out these infrastructural inadequacies of the institution in the above mentioned spheres. According to them, CBCS is a more time-bound system. Sufficient faculties are required to make it smooth. So, the authority of the institution should take initiatives to increase the number of faculties as far as possible to run the CBCS system in a better way. It would be very beneficial to the students if the competent authorities look into these matters at their earliest.

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